

# WARRANTY QUESTIONS

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## **IS A LEAKING AIR SPRING COVERED UNDER WARRANTY?**

An air helper spring with a leak does not necessarily indicate that the air spring is defective. Inspect the air spring for obvious punctures or abrasions. A failure caused by a puncture or abrasion to the air spring would not be covered by the material and workmanship warranty. An air helper spring kit that has not been installed according to the published installation manual will not be covered by the warranty. Warranty consideration will only be given if the kit listed in our published application guide is installed on the proper vehicle.

## **WHAT DO I DO IF I HAVE A DEFECTIVE PART THAT IS COVERED UNDER WARRANTY?**

Call the dealer you purchased your air helper spring kit from to address the warranty claim. If the dealer determines that the warranty claim is questionable, you may need to purchase a replacement part until the warranty claim can be submitted and reviewed by Driverite. If the warranty claim is determined to be a valid claim, a credit for the purchase part will be issued.

### **LIMITED WARRANTY FOR DRIVERITE / RIDE-RITE / SPORT-RITE AIR SPRINGS AND ACCESSORIES**

Driverite and Firestone Industrial Products Company warrants that Air Suspension Products will be free from defects in workmanship or materials for a period of 24 months or 40,000km (whichever comes first) from the date of installation. This warranty does not cover installation or service charge.

For an adjustment under this warranty, contact your local distributor or call Driverite at +353 1 4507833.

*To the extent permitted by law, we disclaim any consequential damages. Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.*

This warranty gives you specific legal rights and you may also have other rights which vary from country to country. *Some exclusions may apply.*

Driverite/ Firestone has made every attempt to assure that your air helper spring kit will properly fit your vehicle. Revised vehicle designs, new model year vehicles, and changes made to the vehicle by the manufacturer can affect proper fit. Any aftermarket chassis or suspension modification made to the vehicle may affect suspension dimensions and may not allow the air helper spring kit to fit the vehicle as intended.

**To register your Product for warranty please return to Driverite:**

**1) By Post to:**     **DRIVERITE**  
Unit 10 Parkmore Industrial Estate  
Long Mile Road  
Dublin 12  
Ireland

**2) Email to:**     [eng@driveriteltd.com](mailto:eng@driveriteltd.com)

**3) Fax to:**     +353 1 4509739

**REGISTRATION CARD**



1. CUSTOMER INFORMATION		2. PURCHASED FROM	
NAME		NAME	
ADDRESS		ADDRESS	
Phone:	Fax:	Phone:	Fax:
email:		email:	

3	DRIVERITE PRODUCT NUMBER	4	DATE PURCHASED
	<input type="text"/>		<input type="text"/>
5	VEHICLE	6	YEAR
	<input type="text"/>		<input type="text"/>
7	CHASSIS NUMBER	8	DATE INSTALLED
	<input type="text"/>		<input type="text"/>
9	KIT SERIAL NUMBER		
	<input type="text"/>		

<p><b>DEALER / INSTALLER STAMP</b></p>
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